## THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):

Thomas P. Bishop, et al.

Title:

METHOD AND SYSTEM FOR APPLICATION-AWARE NETWORK QUALITY OF

**SERVICE** 

Application No.: 10/826,719

Filed:

04/16/2004

Examiner:

KIZOU, H.

Group Art Unit:

2662

Atty. Docket No.: VIEO1220

Confirmation No.:

2183

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Form(s) PTO/SB/08A and/or PTO/SB/08B or PTO/1449

Other: n/a

to the Examiner's attention in the above-identified application. Citation of such information shall not be construed as:

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2/9/2005

Date

Respectfully submitted,

eorge R. Meyer; Reg. No. 35/284

Attorney for Applicants

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PTO/SB/08A (08-03)

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## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet

Complete if Known Application Number 10/826,719 Filing Date 04/16/2004 Thomas P. Bishop First Named Inventor Art Unit 2662 KIZOU, H. Examiner Name **VIEO1220** Attorney Docket Number

	Cita	Designant Number	U. S. PATENT Do	Name of Patentee or	Pages, Columns, Lines, Where
Examiner Initials*	Cite No.1	Document Number	MM-DD-YYYY	Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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		FORE	IGN PATENT DOCU	MENTS		
Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages	76
		Country Code <sup>3</sup> -Number <sup>4</sup> -Kind Code <sup>5</sup> (if known)	MM-DD-YYYY		Or Relevant Figures Appear	<u> </u>
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STATEMENT BY APPLICANT			PPLICANT	First Named Inventor	Thomas P. Bishop	
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(Use as many sheets as necessary)				Examiner Name	KIZOU, H.	
Sheet	2	of	3	Attorney Docket Number	VIEO1220	

		NON PATENT LITERATURE DOCUMENTS	
Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
	ВА	"Delivering True Application Quality of Service," Part I of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 14 pp.	
	вс	"The End of Systems Management as We Know It," Part II of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 15 pp.	
	BD	"The New Rules for Adaptive Application Infrastructure Management," Part III of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 16 pp.	
	BE	"The Essential Role of an Appliance in Managing Application Quality of Service," Part IV of the VIEO Business Imperative of IT Series, VIEO, Inc., 2002, 28 pp.	
	BF	U.S. Patent Application No. 10/746,806, filed 12/24/2003, (Attorney Docket No. VIEO1190)	
	BG	U.S. Patent Application No. 10/755,790, filed 01/12/2004, (Attorney Docket No. VIEO1180)	
	вн	U.S. Patent Application No. 10/761,909, filed 01/21/2004, (Attorney Docket No. VIEO1200)	
	ВІ	U.S. Patent Application No. 10/803,155, filed 03/17/2004, (Attorney Docket No. VIEO1290)	
	BJ	U.S. Patent Application No. 10/826,777, filed 04/16/2004, (Attorney Docket No. VIEO1230)	
	вк	U.S. Patent Application No. 10/880,212, filed 06/29/2004, (Attorney Docket No. VIEO1300)	

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		NON PATENT LITERATURE DOCUMENTS	
Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
	BL	U.S. Patent Application No. 10/881,078, filed 06/30/2004, (Attorney Docket No. VIEO1310)	
	ВМ	U.S. Patent Application No. 10/885,216, filed 07/06/2004, (Attorney Docket No. VIEO1240)	
	BN	U.S. Patent Application No. 10/889,570, filed 07/12/2004, (Attorney Docket No. VIEO1250)	
	во	U.S. Patent Application No. 10/889,569, filed 07/12/2004, (Attorney Docket No. VIEO1320)	
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